

Environmental and Sustainability Policy

National Veterinary Services Group (NVS) is committed to protecting the environment, preventing pollution, and operating in a responsible and sustainable manner. Environmental management is integral to our business strategy and supports our responsibility to customers, regulators, employees, and wider society.

This policy applies to all NVS activities, including warehousing, distribution, transport, packaging, procurement, waste management, and associated support services. It forms part of our Integrated Management System and is aligned with ISO 14001:2015 Environmental Management Systems, relevant UK environmental legislation, and recognised best practice.

Our Commitments

We will:

Protect the environment by preventing pollution, using resources efficiently, reducing waste, protecting biodiversity where relevant, and contributing to climate change mitigation and adaptation.

Fulfil all applicable compliance obligations, including environmental legislation and other requirements relevant to our activities, such as ESOS, SECR, EPR, and Simpler Recycling.

Identify and manage environmental aspects and impacts associated with our activities, products, and services, applying a lifecycle perspective where we have control or influence.

Continually improve our Environmental Management System (EMS) to enhance environmental performance and reduce negative impacts.

Set, monitor, and review environmental objectives and targets, aligned with our Integrated Management System and supported by measurable KPIs.

Provide leadership, resources, and competence to ensure effective environmental management and compliance.

Promote environmental awareness and engagement among employees and contractors through training, communication, and participation.

Strategic Environmental Objectives

Energy & Carbon Management – reduce energy consumption, improve efficiency, and support the transition to lower-carbon and renewable energy solutions.

Waste & Resource Efficiency – reduce waste generation, increase reuse and recycling, and minimise single-use and non-recyclable materials.

Sustainable Transport – reduce transport-related emissions through route optimisation, driver engagement, and fleet efficiency initiatives.

Sustainable Procurement – work with suppliers and contractors to encourage responsible sourcing, packaging reduction, and improved environmental performance.

Water & Materials Management – minimise water use and promote responsible use of raw materials and consumables.

Implementation & Review

This policy is communicated to employees, contractors, suppliers, and other interested parties, and is publicly available via our corporate website.

Environmental performance, objectives, and compliance obligations are reviewed through audits, monitoring, and management review meetings. This policy is reviewed at least annually, or sooner if significant changes occur, to ensure it remains appropriate, effective, and aligned with our strategic direction.

Senior management is accountable for providing leadership and resources to support the effective implementation of this policy.

Signed:



Naomi McCallum
Managing Director

Date: March 2026